STEN JAMIE'S ROB FLASh



ROSE REMOVALS AND STORAGE OF DEVON DOMESTIC OVERSEAS BUSINESS STORAGE



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QUALITY QUESTIONNA	AIRE
This questionnaire is the best way Rose Removals has of continuously monitorin If you could find time to complete the few questions below and return it to us in the envelope we would be most grateful. CHIRCLE AND CHERT'S NAME REMOVAL DATE.	the reply paid
CLIENT'S NAME COC CLE C. REMOVAL DATE	January Torritoria
DESTINATION TOWN/CITY/VILLAGE	(3)
Please rate your service satisfaction as follows:	
1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied	3 Satisfied
Was your 1st contact friendly, helpful and professional	1 2 3 4 5 0
How satisfied were you with the Office staff and overall communication	1 2 3 4 5
Was the Estimator punctual, polite and informative	1 2 3 4 5 1
Did the crew arrive punctually on the day of your move	1 2 3 4 5 2
Were the crew presentable and polite	1 2 3 4 5 2
Did the crew handle your goods with care and attention	1 2 3 4 5 2
How satisfied were you with the overall service you received	1 2 3 4 5
* ONLY DELAYED	By Rum Acc. Dent
U Ulativa u a va da va a a un comica again	Very Unlikely
How likely are you to use our service again and / or recommend us to others	
	Somewhat Unlikely
	Likely
	Very Likely
	Extremely Likely
Please provide any additional comments below. Please note that these	may be used as reviews on our website
STEVE, JAMIE, ROB DEFLASH WERE I POLITE, CAMEFUL AND VERY HERPEUL MILE'THAT MADE OUR BUSY MOVE HEADTERLY THAT	ALL VORY HAD WORKING GUING THE "EXTRA E A LUT EASIER.

Thertie & Cerole inde



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		1 - 10 1	
CLIENT'S NAME C. SHOUS DESTINATION TOWN/CITY/VILL	REMOVAL DATE	05/03/24	
		GRINSTEAD	,
Please rate your service satisfact	tion as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful an	1	1 2 3	4 1 15
How satisfied were you with the Office s	taff and overall communication	1 2 3	4 5
Was the Estimator punctual, polite and i	nformative	1 2 3	4 /5
Did the crew arrive punctually on the da	y of your move	1 2 3	4 5
Were the crew presentable and polite		1 2 3	
Did the crew handle your goods with ca	re and attention	1 2 3	
How satisfied were you with the overall	service you received	1 2 3	4 5
How likely are you to use our service	e again	Very Unlikely	
and / or recommend us to others		Somewhat Unlikely	
		Likely	
		Very Likely	
		Extremely Likely	

Please provide any additional comments below. Please note that these may be used as reviews on our website

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YOUR MEN EXTREMELY	HELPFUL. IN ALL, A BRILLIANT	
SERVICE		



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CLIENT'S NAME MRS Norma StedenREMOVAL DATE 4/3/24

DESTINATION TOWN, CITY / VILLAGE EXETER	
Please rate your service satisfaction as follows:	
1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied	d 3 Satisfied
Was your 1st contact friendly, helpful and professional	1 2 3 5 n 1 2 3 4 5
How satisfied were you with the Office staff and overall communication Was the Estimator punctual, polite and informative	1 2 3 5
Did the crew arrive punctually on the day of your move	1 2 3 4 5
Were the crew presentable and polite Did the crew handle your goods with care and attention	1 2 3 4 5
How satisfied were you with the overall service you received	1 2 3 5
How likely are you to use our service again and / or recommend us to others	Very Unlikely Somewhat Unlikely
	Likely
	Very Likely
	Extremely Likely

Please provide any additional comments below. Please note that these may be used as reviews on our website

I have used you before or with use you in the future if I ever move again.

TOM, HARRY, KIERAN, LUKE







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Chrolope we would be most grantsus	h / /	
CLIENT'S NAME DAVID LIKE REMOVAL DATE	4-6 Herch.	
DESTINATION TOWN/CITY/VILLAGE	STEIONTON	
Please rate your service satisfaction as follows:		
1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and professional	1 2 3	4 (5)
How satisfied were you with the Office staff and overall communication	1 2 3	4 (5)
Was the Estimator punctual, polite and informative	1 2 3	4 5
Did the crew arrive punctually on the day of your move	1 2 3	4 (5)
Were the crew presentable and polite	1 2 3	4 5
Did the crew handle your goods with care and attention	1 2 3	4 (5)
How satisfied were you with the overall service you received	1 2 3	4 (5)
How likely are you to use our service again	Very Unlikely	
How likely are you to use our service again and / or recommend us to others	Very Unlikely Somewhat Unlikely	
How likely are you to use our service again and / or recommend us to others		
How likely are you to use our service again and / or recommend us to others	Somewhat Unlikely	
How likely are you to use our service again and / or recommend us to others	Somewhat Unlikely Likely	
How likely are you to use our service again and / or recommend us to others	Somewhat Unlikely Likely Very Likely	
How likely are you to use our service again and / or recommend us to others Please provide any additional comments below. Please note that the	Somewhat Unlikely Likely Very Likely Extremely Likely	n our website
Please provide any additional comments below. Please note that the	Somewhat Unlikely Likely Very Likely Extremely Likely	on our website
Please provide any additional comments below. Please note that the	Somewhat Unlikely Likely Very Likely Extremely Likely	n our website
and / or recommend us to others	Somewhat Unlikely Likely Very Likely Extremely Likely	n our website
Please provide any additional comments below. Please note that the	Somewhat Unlikely Likely Very Likely Extremely Likely	n our website









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QUALITY QUESTIONIN	AIRE	
This questionnaire is the best way Rose Removals has of continuously monitori If you could find time to complete the few questions below and return it to us in envelope we would be most grateful. CLIENT'S NAME	the reply paid $28 - 2 - 2 \mathcal{U}$	
1 Very Dissatisfied 2 Somewhat Dissatisfied Very Satisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and professional	1 2 3	4 1/5
How satisfied were you with the Office staff and overall communication	1 2 3	4 18
Was the Estimator punctual, polite and informative	1 2 3	4 15
Did the crew arrive punctually on the day of your move	1 2 3	4 5
Were the crew presentable and polite	1 2 3	4 8
Did the crew handle your goods with care and attention	1 2 3	4 5
How satisfied were you with the overall service you received	1 2 3	5
How likely are you to use our service again	Very Unlikely	
and / or recommend us to others	Somewhat Unlikely	
	Likely	
	Very Likely	
	Extremely Likely	
Please provide any additional comments below. Please note that thes	e may be used as reviews	on our website







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If you could find time to complete the few questions below and return it to us in the reply paid
envelope we would be most grateful.

CLIENT'S NAME JULIA SPRUNTULIS REMOVAL DATE.		
DESTINATION TOWN/CHTY/VILLAGE Whengle		
Please rate your service satisfaction as follows:		
1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and professional	1 2 3 4	5
How satisfied were you with the Office staff and overall communication	1 2 3 4	15
Was the Estimator punctual, polite and informative	1 2 3 4	15
Did the crew arrive punctually on the day of your move	1 2 3 4	15
Were the crew presentable and polite	1 2 3 4	15
Did the crew handle your goods with care and attention	1 2 3 4	45
How satisfied were you with the overall service you received	1 2 3 4	15
How likely are you to use our service again	Very Unlikely	1
How likely are you to use our service again and / or recommend us to others	Very Unlikely Somewhat Unlikely	l l
How likely are you to use our service again and / or recommend us to others		l l
How likely are you to use our service again and / or recommend us to others	Somewhat Unlikely	
How likely are you to use our service again and / or recommend us to others	Somewhat Unlikely Likely	
and / or recommend us to others	Somewhat Unlikely Likely Very Likely Extremely Likely	
How likely are you to use our service again and / or recommend us to others Please provide any additional comments below. Please note that these	Somewhat Unlikely Likely Very Likely Extremely Likely	l l l l
and / or recommend us to others	Somewhat Unlikely Likely Very Likely Extremely Likely	l l l
and / or recommend us to others	Somewhat Unlikely Likely Very Likely Extremely Likely	l l l
and / or recommend us to others	Somewhat Unlikely Likely Very Likely Extremely Likely	l l l bsite



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CLIENT'S NAME SQUALSES REMOVAL	DATE 2.7Fe	P		
DESTINATION TOWN/CITY/VILLAGE SAN.D.	FOID			
Please rate your service satisfaction as follows:				
1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied	d 3 Satis	fied		
Was your 1st contact friendly, helpful and professional	1	2 3	4	15
How satisfied were you with the Office staff and overall communication	1	2 3	4	ß
Was the Estimator punctual, polite and informative	1	2 3	4	5
Did the crew arrive punctually on the day of your move	1	2 3	4	.5
Were the crew presentable and polite	1	2 3	4	w /
Did the crew handle your goods with care and attention	1	2 3	4	3/
How satisfied were you with the overall service you received	1	2 3	4	5/
How likely are you to use our service again DONT (NTO and / or recommend us to others	GAIN Somewhat Uni	ikely		
	Likely			
Thank You	Very Likely	alu.		
Thank You DC Syx		ily		
Please provide any additional comments below. Please note that	t these may be used	as reviews (on our wel	osite
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KIERAN ANDY



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CLIENT'S NAME JOYCE	Blake REMOVAL DATE.	22/02/2×	
DESTINATION TOWN/CITY/VIL	()	ding	
Please rate your service satisfac	tion as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful an	nd professional	1 2 3	4 5
How satisfied were you with the Office s	staff and overall communication	1 2 3	4 (5)
Was the Estimator punctual, polite and i	informative	1 2 3	4 5
Did the crew arrive punctually on the da	y of your move	1 2 3	4 5
Were the crew presentable and polite		1 2 3	4 5
Did the crew handle your goods with ca	re and attention	1 2 3	4 (5)
How satisfied were you with the overall	service you received	1 2 3	4 (5)
1			
How likely are you to use our service	e again	Very Unlikely	
and / or recommend us to others			
		Somewhat Unlikely	
114 116.1	Va be	Somewhat Unlikely Likely	
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Not likel- moving and	xo be	Likely	
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Please provide any additional comm	nents below. Please note that thes	Likely Very Likely Extremely Likely	- ()
Please provide any additional comm	nents below. Please note that thes	Likely Very Likely Extremely Likely e may be used as reviews	112 Read
Please provide any additional comm	nents below. Please note that thes	Likely Very Likely Extremely Likely e may be used as reviews	in Read.
Please provide any additional comm	ments below. Please note that these	Likely Very Likely Extremely Likely e may be used as reviews	112 Read

Issue 6

Som Shane Oakley





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CLIENT'S NAME

Steve Hombuckle REMOVAL DATE (6/2/2024)

DESTINATION TOWN/CITY/VI	LLAGE BOVEY	(racey	
Please rate your service satisfa	ction as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful a	and professional	1 2 3	4 5
How satisfied were you with the Office	staff and overall communication	1 2 3	4 5
Was the Estimator punctual, polite and	l informative	1 2 3	4 (5)
Did the crew arrive punctually on the d	lay of your move	1 2 3	3 4 5
Were the crew presentable and polite		1 2 3	3 4 5
Did the crew handle your goods with o	are and attention	1 2 3	3 4 5
How satisfied were you with the overa	II service you received	1 2 3	3 4 5
How likely are you to use our servi	ce again	Very Unlikely	
and / or recommend us to others		Somewhat Unlikely	
		Likely	
		Very Likely	
		Extremely Likely	

Please provide any additional comments below. Please note that these may be used as reviews on our website

The boys were amazing. Arrived on time and just got on with things as we were still faffing around. We never felt rushed or hassled. Very polite throughout the day and made the whole process so much easier. Would recontend to everyone.



envelope we would be most grateful.

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No. R040

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	1-0.1	15/20/20	
CLIENT'S NAME GINNY K	EGAN REMOVAL DATE	15/02/24	
DESCRIPTION TOWN / OWN / WHI	BRDAT	DINOODKELLY	
DESTINATION TOWN/CITY/VILL		21.30.0.0.	
Please rate your service satisfacti	on as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and	l professional	1 2 3 4	5
How satisfied were you with the Office sta	aff and overall communication	1 2 3 4	(5)
Was the Estimator punctual, polite and in	formative	1 2 3 4	(5)
Did the crew arrive punctually on the day	of your move	1 2 3 4	(5)
Were the crew presentable and polite		1 2 3 4	(5)
Did the crew handle your goods with care	e and attention	1 2 3 4	(5)
How satisfied were you with the overall s	ervice you received	1 2 3 4	(5)
			_
How likely are you to use our service and / or recommend us to others	again	Very Unlikely	
	again	Very Unlikely Somewhat Unlikely	
	again		
	again	Somewhat Unlikely	
	again	Somewhat Unlikely Likely	
	again	Somewhat Unlikely Likely Very Likely	
		Somewhat Unlikely Likely Very Likely Extremely Likely	ebsite
and / or recommend us to others		Somewhat Unlikely Likely Very Likely Extremely Likely	ebsite
and / or recommend us to others		Somewhat Unlikely Likely Very Likely Extremely Likely	ebsite
and / or recommend us to others		Somewhat Unlikely Likely Very Likely Extremely Likely	ebsite
and / or recommend us to others		Somewhat Unlikely Likely Very Likely Extremely Likely	ebsite

Your Steen Oakley ROD



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envelope we would be most grateful.	
CLIENT'S NAME MARCHY / VILLAGE FXC/CV	
Please rate your service satisfaction as follows:	
1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied	3 Satisfied
Was your 1st contact friendly, helpful and professional	1 2 3 4 5
How satisfied were you with the Office staff and overall communication	1 2 3 4 5
Was the Estimator punctual, polite and informative	1 2 3 4 5
Did the crew arrive punctually on the day of your move	1 2 3 4 5
Were the crew presentable and polite	1 2 3 4- 5
Did the crew handle your goods with care and attention	1 2 3 4 5
How satisfied were you with the overall service you received	1 2 3 4 5
How likely are you to use our service again and / or recommend us to others	Very Unlikely
	Somewhat Unlikely
	Likely
	Very Likely
	Extremely Likely
Please provide any additional comments below. Please note that these may be used as reviews on our website	
Harris word at least 1, to see	